



Seneca Pet Care LLC

Boarding Agreement

Thank you for choosing Seneca for your pet's stay while you are away. We look forward to developing a friendship with you and your dog. We strive to provide a boarding experience that is stress free for everyone. Please fill out this form for each dog that will be staying with us.

Owner's Name: _____

Address: _____ City _____ State/Zip _____

Primary Phone Contact	Mobile	Home	Work
1 st Contact			
2 nd Contact			

Email: _____

Emergency Phone Contact	Mobile	Home	Work
1 st Contact			
2 nd Contact			

Getting To Know Your Dog

Dog's Name: _____ Breed: _____

Weight: _____ Color: _____ Birth Date: _____

Neutered Male Unaltered Male Spayed Female Unaltered Female

Please answer the following:

Method of flea control*: _____ (*all dogs must be treated for fleas)

Does your dog have an I.D. tag? Yes No (*dog tags are required and should not be on choke/pinch collars)

Is your dog microchipped? Yes No

If yes please provide the microchip ID: _____

Is your dog housebroken? Yes No

Where does your dog normally sleep? Crate Your Bed Dog Bed Couch Floor

Was your dog crate trained? Yes No

Has your dog ever had kennel cough (canine tracheobronchitis)? Yes No

Has your dog ever been boarded or attended doggie daycare? Yes No

Has your dog ever bitten a person or another dog? Yes No

Has your dog ever exhibited aggressive behavior towards people or other dogs? Yes No

If yes, please explain: _____

Has your dog ever been bitten or attacked by another dog, or been abused? Yes No

If yes, please explain: _____

Is your dog a jumper (of fences/gates/etc), climber, escape artist? Yes No

If yes, please explain: _____

How did you hear about Seneca Pet Care LLC? (Vet, friend, local business, web search, other):

If Friend or Local Business please specify their name so we can thank them!

Your Dog's Medical Emergency Information:

Veterinary Clinic: _____

Preferred Veterinarian's Name: _____ Phone: _____

Address: _____

City: _____ State/Zip _____

Vaccinations: Please provide the date the vaccine was most recently administered in the available blank.

<u>DHPP/DHLPP</u>	<u>Rabies (REQUIRED)</u>	<u>Bordetella</u>	<u>Canine Influenza</u>

NOTE: We require a hard copy of these vaccinations emailed or brought in on your dog's first visit

Please list any medications, chronic or acute conditions & daily special medical needs in the box below:

Emergency Medical Release

If in our judgment, your dog requires medical care, you agree to be solely responsible for the payment of all medical bills for your dog and you release Seneca Pet Care LLC, its officers, directors, agents, and employees of and from any and all responsibility for, or claims, damages, or debts arising out of or related to such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.

Initials: _____

Cancellation Policy:

Clients who do not give written notice 72 hours in advance of the cancellation of their dog(s) duration of stay at Seneca Pet Care LLC will be required to pay the total reservation amount on cancelled day(s) unless Seneca Pet Care LLC at their discretion, can fill the vacancy created by your dog(s) absence. Reservations are preferred for all stays. Last minute boarding can occasionally be accommodated. Clients who have failed to cancel 72 hours ahead will be asked to pay for their dog(s) stay in advance for future stays or requests may be declined.

Initials: _____

Authorized Pickup:

By checking here, you agree that you may verbally (by telephone) or in writing (by facsimile or otherwise) request that Seneca Pet Care LLC release your dog to someone other than the person(s) listed above, and you release Seneca Pet Care LLC of and from any and all responsibility for releasing your dog to any person Seneca Pet Care LLC believes to be authorized by you.

Seneca Pet Care LLC will release your dog to the following person(s) with proper ID:

Seneca Pet Care's Policies:

- All reservations are subject to Seneca Pet Care LLC discretion, and all reservations can be denied for any reason.
- Seneca Pet Care cannot guarantee that toys, blankets, or beds will be kept in the same condition as brought in. For safety reasons, tennis balls and rawhide are NOT allowed.
- All dogs must have written proof of full and current vaccinations per their veterinarian's recommendations, currently treated for ectopic parasites (fleas etc.) & internal parasites (hooks, whips, and roundworms) and be over 4 months of age. Special exceptions for younger puppies can be discussed with Seneca Pet Care LLC per Janelle Kaiser.
- Owners must certify that their dog is in good health and has not been ill with a communicable condition in the last 30 days or provide certification of health from their veterinarian. Pets who are coughing, have active ocular/nasal discharge or sneezing (any symptoms of upper respiratory illness) may not be admitted. Dogs must be free of external parasites and appear to be in good physical condition. If the dog is found to have ectopic parasites, treatment will be initiated immediately and owner will be billed accordingly. All dogs must be spayed or neutered unless special arrangements are made for breeding, show dogs, or puppies whom have not been altered to promote the best outcome for orthopedic health (large and giant breeds).
- Challenging unaltered males (as determined by Seneca Pet Care LLC) and bitches (unaltered female) in season (estrus) will be charged extra per day to accommodate their special needs and requirements. Owners of these pets must make special arrangements with Seneca Pet Care LLC per Janelle Kaiser.
- We allow dogs from the same household to share a kennel suite. Additional dogs- \$35.00/day for each additional dog sharing appropriately sized suites.

- For safety reasons, we generally do not accept dogs under 25 lbs.
- All dogs must have an identification tag with a phone number or address of the owner. We recommend that the tag include the dog's name. All dogs must be on a leash when entering or leaving the premises.
- Seneca Pet Care LLC reserves the right to determine which room houses your dog. In the event that a dog is destructive in one of the suites, Seneca Pet Care LLC will move it to a more destruction-proof kennel for the safety of your pet and our other guests. Owners agree to compensate Seneca Pet Care LLC for replacement cost of any furniture, housing, or facility material destroyed by their pet.
- There is a \$4 per day charge when feeding your dog with "house" food/diet (Purina ProPlan).
NOTE: We recommend that you bring in your own food since changing a dog's food can cause a severe upset stomach.
- Each meal should be pre-portioned in individual sealed baggies or bagged in gallon zip-lock bags and labeled. We will not accept containers of food for any stay less than 10 days.
- Reservations are required for boarding. Drop off and Pick up times must be made by appointment only.
- Pick-up and drop-off times must be scheduled in advance and can occur anytime between 9 a.m. – 12 noon EST and 3 p.m. - 6 p.m. EST.
- No pick-up or drop-off is available for the following dates: Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day.
- We offer a long-term boarding discount of 10% off for stays exceeding 15 days. This discount may not be combined with any other special offer or discounted rate. Long term boarding over 30 days is discounted 20%.
- Dog owner understands the risks involved with communal boarding of dogs. Our boarding dogs play both outside and inside with other dogs. Although we will offer reasonable care, the unpredictable personality of dogs can sometimes lead to injury. Dog owner agrees that any problem that develops with their dog will be treated as deemed best by Seneca Pet Care LLC and full financial responsibility for any and all expenses will be assumed by the dog owner.
- Dog owner understands that Seneca Pet Care's liability, of any circumstance related to the dog, will not exceed the current chattel value of a dog of the same breed as the one in our care.
- Due to the communal nature of our playgroups, and for safety/liability concerns, Seneca Pet Care does not allow any aggressive dogs for boarding or daycare.
- Pictures, recorded video, and live-stream video are included in services Seneca Pet Care LLC offers to dog owners. Additionally, they are an integral part of the security system in place at Seneca Pet Care LLC. They may be used for promotional purposes by display at the kennel or by inclusion on the website or other media. By leaving the pet in the care, custody, and control of Seneca Pet Care LLC, the owner consents to the dissemination of the pet's image unless otherwise noted in writing by the owner.

By submitting this form,

- a. You indicate your agreement with all the terms hereof.
- b. You acknowledge the risks of communal boarding. Dogs playing together in playgroups can sometimes result in injuries or spreading of such illnesses as Kennel Cough.
- c. You release, indemnify and hold Seneca Pet Care LLC harmless from any and all manner of damages, claims, losses, liabilities, costs or expenses, causes of action or suits, whatsoever in law or equity (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Seneca Pet Care LLC, except which may arise from the sole gross negligence or intentional and willful misconduct of Seneca Pet Care LLC, including, without limitation: (i) any inaccuracy in any statement made by yourself or information provided by you to Seneca Pet Care LLC (ii) your dog, including but not limited to destruction of property, dog bites and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this Agreement.
- d. This Agreement covers the current relationship between Seneca Pet Care LLC and yourself. Each time you bring your dog to Seneca Pet Care LLC, you affirm the terms of the Agreement and the truthfulness and accuracy of all statements you make in this Agreement.

Signature: _____ **Date:** _____