

# Seneca Pet Care LLC

## *2020 Policy Updates*

- We now accept credit cards with no additional fee for all services.
- Payment is due upon pickup.
- Payments for all holiday stays may be required at drop off.
- Extended stays may require payment at drop off.
- Extended stays will require an appropriate number of baths and general pet care maintenance during the dog's stay.
- There will be no refunds for early pickup on a reservation.
- Dogs who must be fed separate, dogs who are medicated, and dogs who need behavioral management may not be housed together.
- We specifically suggest the Intra-Nasal Bordetella "Kennel Cough" vaccination when meeting the vaccine requirements. We have evidence to suggest this vaccine better protects your dog against commonly occurring canine infectious respiratory diseases.
- Seneca Pet Care LLC reserves the right to separate housemate pets at any time for any reason and charge the owner of the dog(s) accordingly.
- Day Play is ALWAYS included for all boarding dogs with **no extra** charge. Boarding dogs exercise even more per day than a Day Play dog due to longer hours.